

About us.

For more than 35 years, we've dedicated ourselves to delivering comprehensive, compassionate, healthcare to the families of Mount Barker and the Plantagenet region. Our talented practitioners work closely with the neighbouring Plantagenet Hospital to provide personalised, high-quality support to anyone in need — from GPs and allied health appointments to chronic disease management and beyond. Far more than timely service and integrated treatment, we embrace patient education and a preventative approach to healthcare. That way, we can support you and your family in every chapter of your lives.

- Plantagenet Medical team



Contact Us

Have feedback or a general enquiry?



- A.** 70 Marmion Street
Mount Barker WA 6324
- P.** 08 9892 1000
- E.** admin@plantagenetmedical.com.au
- W.** www.plantagenetmedical.com.au

Opening hours

Mondays: 8:30am to 5:00pm*

Tuesday - Friday: 8:30am to 5:00pm

Saturday and Sunday: Closed

**We are open on some Mondays until 8:00pm, please contact our team if you need an evening appointment*



What should I do if the practice is closed and I need urgent care?

For emergencies, call triple zero (000) or attend your nearest Emergency Department.

Alternatively call Healthdirect on 1800 022 222 (24 hour health advice) or use their online symptom checker which will guide you to the nearest and available medical care centre.



Plantagenet Medical

Caring for the Plantagenet community
— one family at a time

Our Services



Acute Illness

Our expert team uses state-of-the-art diagnostic tools and draws on decades of medical experience to efficiently diagnose health issues and ensure you receive the best possible care.

Allied Health

Our team includes physiotherapists, remedial massage therapists, dieticians and more.

Choices clinic

Confidential and judgement-free support.

Chronic Disease Management

Personalised care including GP and Team Care Arrangement (TCA) plans.

Health Assessments

Comprehensive, bulk billed health assessments.

Maternal and Child Health

From preconception planning to postnatal care.

Pathology

Convenient on-site pathology lab services, open from 8:30am to 3:30pm, Monday to Friday.

Skin Cancer Management

Expert skin cancer detection and treatment.

Vaccination

Comprehensive immunisation for at home and abroad.

Workers Compensation

Providing support from the initial injury through to the completion of your claim.



New patients

What do I need to bring to my first appointment?

For your first visit, please bring:

- Identification
- Contact details
- Medicare card details
- Healthcare Provider / Insurer information
- Relevant medical records and test results

We'll let you know if additional documents are required for future appointments.

What should I expect during my first visit?

During your first visit, you'll receive a warm welcome from our staff, who'll help you register as a new patient. Please arrive early so you can complete this process.

We'll then discuss your health challenges and goals in much detail as you're comfortable with. First visits are generally booked as long appointments, so we can get to know you without being rushed.

What if I need more information?

Visit our website or contact our friendly team.

FAQs



How do I book an appointment?

To ensure we can offer the next available appointment please call our team on 08 9892 1000. If you are hearing or speech impaired please email our team on admin@plantagenetmedical.com.au

How much will my appointment cost?

Please contact our team to discuss the estimated costs of your appointment. If additional tests, procedures or services are needed during your appointment your GP will discuss these with you before commencing them.

A list of our general fees are available on our website.

Are telehealth or home visits available?

Depending upon your condition a telehealth or home visit may be appropriate, your GP will discuss these options with you.

How can I request an interpreter at my appointment?

Inform one of our team when you are booking your appointment that you wish to request an interpreter to attend.

We will contact the Translating and Interpreting Service (TIS) on 131 450 or an Auslan interpreter, who may attend your appointment via teleconference (phone), videoconference or in person.

If a suitable interpreter is not available, we will discuss with you if you wish to reschedule your appointment to another time when the interpreter can attend.